


National Certificate of Capacity (NCC)

Overview

- Comcare led pilot to introduce a nationally consistent digital Certificate of Capacity for use in compensation claims.
 - Electronic transfer of certificates directly from the GP's office to the claimants compensation authority (DVA, Comcare, NT Work Health etc.)
 - DVA is piloting the NCC for a small number of claims & ongoing entitlements (incapacity payments and rehabilitation benefits) to test digitisation.
 - There will be no change to DVA's eligibility criteria for incapacity payments or rehabilitation claims and there will be no impact on the way in which claims are processed.
 - Proof of Concept pilot till mid-2023
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Example of the NCC form:

CERTIFICATE OF CAPACITY - DVA

The NCC is the chosen certificate for Veteran injuries, illnesses and diseases under the Department of Veteran Affairs.

> As the certifier, the health provider needs to report the patient's capacity to perform functional tasks.

> Participating in good, safe work and other activities is an important part of recovery.

1. PATIENT DETAILS

First name: **Scott** Last name: **Dva Williams**
Address line 1: **1 Dva Road** Address line 2:
Suburb: **Canberra** State: **ACT**
Postcode: **2601** Date of birth: **01/01/1980**
Mobile number: Occupation / job title:
DVA file number: **VSM12345** DVA UIN:
Employer's name:

2. DIAGNOSIS

Examination date: **16/01/2023** Date injury/illness/disease occurred/developed on **21/01/2020**

Is this a new injury/illness or disease? **No**

Diagnosis/diagnoses of injury/illness/disease:

lumbar spondylosis

3. MANAGEMENT PLAN

Treatment & Services including injury, illness or disease management, strategies to increase capacity for work, address return to work barriers and/or prevent recurrence/aggravation of injury, illness or disease:

Phsiotherapy

☒ Name of physiotherapist: **ACT Physio**

4. CAPACITY ASSESSMENT

	Can	With modifications	Cannot
Sit:		GP text	
Stand / Walk:	<input checked="" type="checkbox"/>		
Bend:	<input checked="" type="checkbox"/>		
Squat:	<input checked="" type="checkbox"/>		
Kneel:	<input checked="" type="checkbox"/>		
Lift:			<input checked="" type="checkbox"/>
Stairs / climbing:	<input checked="" type="checkbox"/>		
Neck movement:	<input checked="" type="checkbox"/>		
Reach above shoulder:	<input checked="" type="checkbox"/>		
Use arm/hand:	<input checked="" type="checkbox"/>		
Drive:	<input checked="" type="checkbox"/>		

Physical function comments:



Psychosocial function	Can	With modifications	Cannot
Concentrate/memory:	<input checked="" type="checkbox"/>		
Do regular activities/maintain energy levels:	<input checked="" type="checkbox"/>		
Tolerate day to day work frustrations:	<input checked="" type="checkbox"/>		
Effective interpersonal functioning:	<input checked="" type="checkbox"/>		

Psychosocial function comments:

5. CERTIFICATION

Taking account of the capacity assessment in section 4 where relevant, my patient:

☐ Is fit for pre-injury work:

☒ Has capacity for suitable or alternative duties: From **16/01/2023** To **09/02/2023**

Capacity for work : **3 days per week, max 5hour day per day**

Comments, modifications and other factors affecting recovery:

☐ Has no current capacity for any work:

Estimated timeframe to return to any work: **1** months

Review date: **20/02/2023**

☒ I have discussed with my patient the injury, illness or disease and different types of activities, modifications and review dates

6. PROVIDER DECLARATION

☒ I certify that I have examined the patient. The information and clinical opinions I have provided in this certificate are, to the best of my knowledge, true and correct

Doctor's name: **Dr Good Doctor** Provider number: **5426621H**
Address line 1: **1 Fake Street** Phone: **0352418965**
Ballarat VIC 3350

Date of issue: **16/01/2023**

Signature of Provider

DVA will handle your personal and health information in accordance with their privacy policies and legislation. You can access privacy policy information at the relevant website: <https://www.dva.gov.au/about-us/overview/legal-resources/privacy>



Claiming for Incapacity Payments or Rehabilitation with DVA?



DVA are participating in the National Certificate of Capacity trial to streamline your claims process.

Your doctor is participating in a trial with DVA, Comcare, NT WorkSafe and digital partner Telstra Health to test a new Certificate of Capacity, which replaces existing medical certificates for injured veterans and workers. More information on the benefits of the Certificate can be found over the page.



Australian Government
Comcare

for work-related injuries
under the Safety Rehabilitation
and Compensation Act 1988



NTWorkSafe

for Northern Territory
work-related injuries under
the Return to Work Act 1998



Australian Government
Department of Veterans' Affairs

for all veterans requiring a
medical certificate of capacity



For more information about the trial and how to give your consent, scan one of the QR codes of your insurer or compensation provider: comcare.gov.au

National Certificate of Capacity

Frequently Asked Questions for Veterans

What is the National Certificate of Capacity?

- The National Certificate of Capacity (NCC) is a standardised form to support GPs to provide information on an injured worker or an injured veteran's capacity for work and life.
- It aims to simplify the process and to give doctors more time to assess patients.
- In the future, this will support faster access to health services for injured workers and injured veterans.

What is the National Certificate of Capacity Proof of Concept (NCC) project?

- The NCC project aims to create a nationally consistent medical certificate that will have the functionality to be submitted electronically.
- Your doctor is participating in a trial with DVA, Comcare, NT WorkSafe and digital partner Telstra Health to test the Certificate, which replaces existing medical certificates for injured workers and injured veterans.

Why is my doctor asking for my consent?

- Your doctor thinks you would benefit from having a Certificate for your claim and needs to get your consent before they complete this new certificate for you.
- If you consent, you are giving permission for your doctor to use the NCC system to save your personal information into the form and generate and print a paper NCC form for you.
- If you wish to provide consent, you need to say "I consent", when asked by your doctor and they will record your permission by ticking the consent box on their computer screen.
- When your doctor completes your new certificate, you will be provided a printed copy of your new certificate.
- If you do not provide consent, your doctor will complete a local certificate for you.

What are the benefits of the Certificate?

- The Certificate will decrease red tape and administrative burden for medical practitioners and allow for more time to focus on clinical assessment and diagnosis.
- In the future, the Certificate has the potential to be delivered electronically to DVA directly from your GP's rooms reducing the burden on veterans' to provide paperwork to DVA and streamlining the Incapacity/Rehabilitation claims processes.

What will change from the existing certificates?

- There will be limited impact on you, the injured worker or injured veteran.
- There will be a request for informed consent to save the data into a secure database.
- Your data will auto-populate from your doctor's clinical software, saving the doctor time.
- The look and feel of the printout will be slightly different to how the local certificate looks today.
- You will have more understanding of what your condition allows you to do and will receive a printout of the completed form for your reference.

For further information please email NCCsupport@comcare.gov.au

Participating GP Clinics

ACT

- Isabella Plains Medical Centre
- Wanniassa Family Medical

South Australia

- Windsor Village Medical Centre
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